Are you ready for winter?

Severe winter weather can increase the chance of your gas and electricity supply being disrupted.

Since 1990, gas and electricity network companies have invested over £80bn to make the UK's gas and electricity supply more reliable than ever before.

But storms, floods and other extreme weather can still cause damage to gas and electricity networks.

Be prepared in case you have a power cut or gas emergency:

Know your free emergency numbers
In a power cut dial 105 or, for a gas emergency,
dial 0800 111999.

Prepare your home

Keep a torch handy and get your appliances serviced by a Gas Safe registered engineer to prevent carbon monoxide poisoning. Vulnerable households can get extra support by signing up to the Priority Services Register. Contact your gas or electricity network to find out more. Visit www.energynetworks.org to find out who your network operator is.

Keep your eyes open

Keep an eye on the weather forecast and, if you have a power cut or a gas emergency, check on your neighbours.

